

Bachelor of Vocation (Cosmetology & Wellness) - 5th Sem.

(2221)

Paper-III: Salon and Operational Management

Time Allowed: 3hrs.

Max. Marks: 50

Note: Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any section. All questions carry equal marks.

Section-A

1. **What factors should be considered, while locating a SALON?**
2. **Explain different types of ownership of SALON?**

Section-B

3. **What is Professional Ethics? Explain.**
4. **Why rules and regulations are important in SALON?**

Section-C

5. **Explain qualities and duties of a SALON Operator?**
6. **What care will you take to prevent accidental falls in a SALON?**

Section-D

7. **What do you understand by day to day maintenance and long term maintenance?**
8. **What factors should be considered, while making phone appointments and handling complaints?**

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